



Retail Tenant Planner

A shopping centre leasing strategy resource by John Highman

Retail Shopping Centre Leasing and Strategy Planner



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How to Use This Resource:

This is a tenancy mix checklist for real estate agents involved in selling, improving, or leasing retail property. It is designed to give agents and leasing specialists ideas for reviewing a retail property when preparing to sell, lease, or improve the tenant mix in retail property.

The list is comprehensive, but you can add to it as your property and location require. The list is comprised of **KEY ISSUES** and **SUB TOPICS**. The **KEY ISSUES** are highlighted in yellow, and then the sub-issues follow for the topic.

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NOTES and EXPANDED LIST:

Your detailed review and notes can be made in the
following checklist:

1 Services

1.1 Finance

1.1.1 Banking

1.1.2 ATMs

1.1.3 Home Loans

1.2 Taxation

1.3 JP's

1.4 Legal

1.5 Laundromat

1.6 Travel

1.7 Real Estate

1.8 Post Office

1.9 Lifestyle

1.9.1 Gyms

1.9.1.1 Male

1.9.1.2 Female

1.9.2 Spa

1.9.3 Massage

1.9.4 Swim Centre

1.10 Communications/Mobile Phones

1.11 Accounting

1.12 Charity Shop

1.13 Shoe repairs

1.14 IT/Computer Repairs

1.15 Key Cutting

2 Others

2.1 Popups

2.1.1 Small tenants

2.1.2 Community groups

2.2 Bulky Goods Retail

2.2.1 Hardware

2.2.2 Electrical

2.2.3 Furniture

2.2.4 Health and Fitness

2.2.5 Sports Goods

2.2.5.1 Equipment

2.2.5.2 Clothing

2.2.6 Lifestyle & Outdoor

2.2.6.1 Gym

2.3 Entertainment

2.3.1 Gaming IT

2.3.2 Cinema

2.3.3 Library

2.3.4 Kid's Zone

2.3.5 Hotel/Motel

2.3.6 Learn to Swim

2.4 Storage tenants

2.5 Licenced areas

3 Special Situations

3.1 Capital Works

3.2 Renovations

3.3 Redevelopment

3.4 Repairs and Maintenance

3.5 Budgets

3.6 Business Plan

3.7 Tenant Retention

3.8 Essential plant and equipment

4 Zones Layout

4.1 Common Areas

- 4.1.1 Stage
- 4.1.2 Corridors
- 4.1.3 Entrance Ways
- 4.1.4 Car Park
- 4.1.5 Taxis and Transport
- 4.1.6 Plaza/Mall
- 4.1.7 Food court

4.2 Special Areas

- 4.2.1 Visitor Lounge
- 4.2.2 Concierge
- 4.2.3 Parking
- 4.2.4 Valet Parking
- 4.2.5 Cabs and a Bus/Coach
- 4.2.6 Shuttles
- 4.2.7 Car Wash & Detailing
- 4.2.8 Children Day Care
- 4.2.9 Storage areas
- 4.2.10 Mechanic car repairs

4.3 Ant track

5 Tenancy Mix Review

5.1 Lease details

- 5.1.1 Options
- 5.1.2 Expiry dates
- 5.1.2.1 Makegood
- 5.1.3 Monthlys
- 5.1.4 Holdovers
- 5.1.5 Active leases
- 5.1.6 Critical Dates
- 5.1.7 Licences
- 5.1.8 Rent review details
 - 5.1.8.1 Timing
 - 5.1.8.2 Type of review

5.2 Current Tenants

- 5.2.1 SWOT
- 5.2.2 Risk assessment
- 5.2.3 Anchor tenants
- 5.2.4 Specialty tenants
- 5.2.5 Contact details

5.3 Vacancy factors

- 5.3.1 New

5.3.2 Current

5.4 Tenant clusters

5.5 SWOT analysis

5.5.1 A, B, C, tenants

5.6 Market rents

5.6.1 Passing rents

5.6.2 Effective rents

5.6.3 Face rents

5.6.4 Outgoings recovery

5.6.5 Net rents

5.7 Business Plan

5.7.1 Tenant retention plan

5.7.1.1 Movement

5.7.1.2 Expansion

5.7.1.3 Contraction

5.7.1.4 Relocation

5.7.2 Leasing strategy

5.7.3 Income budget

5.7.4 Expenditure budget

5.7.5 Capital works

5.7.6 Maintenance

5.7.7 Risk assessments

5.8 Tenant retention plan

5.8.1 Movement

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5.8.3 Contraction

5.9 Permitted Use

5.9.1 Tenant compliance

5.10 Arrears situations

5.10.1 Existing tenants

5.10.2 Payment plans

5.10.3 Legal steps to take

5.10.4 Bad debts

5.11 Active incentives

5.11.1 Cash

5.11.2 Rebates

5.11.3 Rent free

5.11.4 Fitout

5.12 Financial

5.12.1 Income

5.12.2 Expenditure

- 5.12.3 Budgets
- 5.12.3.1 Business plan
- 5.12.4 Outgoings
 - 5.12.4.1 Rates and Taxes
 - 5.12.4.2 Maintenance
 - 5.12.4.3 Capital works

5.13 Competing properties

- 5.13.1 Tenant mix
- 5.13.2 Locations
- 5.13.3 Vacancy factors
- 5.13.4 Points of Difference
- 5.13.5 SWOT

5.14 Property design

- 5.14.1 Plans
- 5.14.2 Tenant placement
- 5.14.3 Common areas
- 5.14.4 Lettable areas
- 5.14.5 Mall

5.15 Risk assessment

- 5.15.1 Property related
- 5.15.2 Tenant related

5.15.3 Precinct related

5.16 Customer base match

6 Specialties

6.1 Medical and Allied Health

- 6.1.1 Doctors
- 6.1.2 Dentists
- 6.1.3 Chemists
- 6.1.4 Xray
- 6.1.5 Pathology
- 6.1.6 Other
- 6.1.7 Optical
- 6.1.8 Radiology
- 6.1.9 Podiatry
- 6.1.10 Sports Medicine
- 6.1.11 Specialists

6.2 Convenience

- 6.2.1 Dry Cleaners
- 6.2.2 Bakery
- 6.2.3 Fruit and Veg
- 6.2.4 Meat and Smallgoods
- 6.2.5 Clothing Alterations
- 6.2.6 Service Station
- 6.2.7 Tobacco & Vapes
- 6.2.8 Gifts

- 6.2.9 Money Exchange
- 6.2.10 Newsagent
- 6.2.11 Vitamins and Supplements
- 6.2.12 Bottle Shop

6.3 Food

- 6.3.1 Fast Food
 - 6.3.1.1 Pancakes
 - 6.3.1.2 Burgers
 - 6.3.1.3 Pizza
 - 6.3.1.4 Chicken
 - 6.3.1.5 Tacos
 - 6.3.1.6 Roast and Grills
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 - 6.3.1.10 Mexican
 - 6.3.1.11 Asian
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 - 6.3.1.11.2 Japanese
 - 6.3.1.11.3 Thai
 - 6.3.1.11.4 Indonesian
 - 6.3.1.11.5 Phillipines
 - 6.3.1.12 Sandwiches

- 6.3.1.13 Coffee
 - 6.3.1.14 Bakery
 - 6.3.1.15 Italian
 - 6.3.1.16 Icecream
 - 6.3.1.17 Other Franchises (many)
- 6.3.2 Fruit and Veg
 - 6.3.3 Butcher
 - 6.3.4 Meat & Smallgoods
 - 6.3.5 Franchise Chains (examples only)
 - 6.3.5.1 McDonalds
 - 6.3.5.2 KFC
 - 6.3.5.3 BurgerMe
 - 6.3.5.4 Guzman and Gomez
 - 6.3.5.5 Red Rooster
 - 6.3.5.6 Domino's
 - 6.3.5.7 Hungry Jacks
 - 6.3.6 Fish and Seafood
 - 6.3.7 Poultry
 - 6.3.8 Dine in
 - 6.3.8.1 Restaurants (many types)

6.4 Fashion

- 6.4.1 Ladies
- 6.4.2 Men

- 6.4.3 Childrens
- 6.4.4 Sportswear
- 6.4.5 Franchise Chains (many)

6.5 Fashion Accessories

- 6.5.1 Shoes
- 6.5.2 Jewellery
- 6.5.3 Hand Bags and Luggage

6.6 Health and Beauty

- 6.6.1 Hair
 - 6.6.1.1 Mens
 - 6.6.1.2 Ladies
 - 6.6.1.3 Childrens
- 6.6.2 Nails
- 6.6.3 Massage and Facial

7 Anchors

7.1 Supermarket

7.2 Discount Stores

7.3 Department Stores

7.4 Bulky Goods Retail

7.5 Brands

7.6 Lease terms

 7.6.1 Tenant covenants

 7.6.2 Landlord covenants

 7.6.3 Rental structures

 7.6.4 Lease conditions

 7.6.5 Compliance

 7.6.6 Critical dates



IMPORTANT INFORMATION

This information is prepared as general training for commercial real estate practitioners worldwide. No part of this material may be regarded or relied upon as legal or specific advice for individual situations. Although all care has been taken in the preparation of this material, recipients must not alter their position or refrain from doing so in reliance upon this material and are urged to seek independent legal advice concerning the matters traversed in this material and are urged to undertake further studies into legislation and practices that apply in their location.

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