

### **Commercial and Retail Property Manager**

**Link:** http://commercial-realestate-training.com/

Link: https://commercial-realestate-training.com/commercial-property-management-skills-and-strategies/

### 1. Return net income

- 1.1. Comparison to Market Rents
- 1.2. Vacancy factors
- 1.3. New Leasing opportunities

### 2. Environmental

- 2.1. Risk management
- 2.2. Risk assessment
- 2.3. Local area
- 2.4. Seasonal risks

### 3. Insurance & Risk

- 3.1. Risk management
- 3.2. Site surveys
- 3.3. Emergency response systems

### 4. Marketing of property

- 4.1. For tenants
- 4.2. For customers

## 5. Find replacement tenants

- 5.1. Tenant types
- 5.2. Expansion
- 5.3. Contraction
- 5.4. Relocations

## 6. Vacancy management

- 6.1. Leasing strategies
- 6.2. Targeted tenants
- 6.3. Regular meetings

### 7. Lease management

- 7.1. Rent reviews 7.2. Options 7.3. Critical dates
- 7.4. Lease negotiation
- 7.5. Documentation

#### 8. Contractors

- 8.1. Essential Services
  - 8.1.1. Air conditioning
    - 8.1.1.1. Heating
    - 8.1.1.2. Cooling
    - 8.1.1.3. Outside air
  - 8.1.2. Lighting
  - 8.1.3. Water and sewer
  - 8.1.4. Power supply
  - 8.1.5. Communications and Data
- 8.2. Repairs and Maintenance
- 8.3. Capital works
- 8.4. Planning
- 8.5. Regular cost assessments

#### 9. Maintenance

- 9.1. Maintenance
- 9.2. Budgets
- 9.3. Routines
- 9.4. Contractors

#### **10.** Arrears control

- 10.1. Arrears documentation
- 10.2. Legal approach
- 10.3. Reference to lease conditions

### 11. Rent payment

- 11.1. Budget performance
- 11.2. Actual funds
- 11.3. Projections
- 12. https://commercial-realestate-training.com

### 13. Tenant mix

- 13.1. Tenant retention plan
- 13.2. Clusters
- 13.3. Better tenants
- 13.4. Priority tenants
- 13.5. Vacancy pressures

## 14. Landlord reporting

- 14.1. Format
- 14.2. Frequency

## **15.** Outgoings costs control

- 15.1. Energy
- 15.2. Water
- 15.3. Gas
- 15.4. Air conditioning

### 16. Income mgt

- 16.1. Rents
- 16.2. Market rents
- 16.3. Rent reviews
- 16.4. Options to renew
- 16.5. Arrears controls
- 16.6. Vacancy reduction

## 17. Expenditure mgt

- 17.1. Expenditure budgets
- 17.2. Repairs and maintenance
- 17.3. Capital works
- 17.4. Essential services

# 18. Budgets planning

- 18.1. Rents Income
- 18.2. Expenditure
- 18.3. Capital expenditure

### 19. Code & safety compliance

- 19.1. Building
- 19.2. Safety
- 19.3. Health
- 19.4. Public
- 19.5. Tenants

### 20. Renovations

- 20.1. Common areas
- 20.2. External areas
- 20.3. Mall areas
- 20.4. Tenant renovations
- 20.5. Facades
- 20.6. Toilets
- 20.7. Car Parking

## 21. Relocations

- 21.1. Tenants to be moved
- 21.2. Tenants expanding
- 21.3. Tenants contracting

# 22. Energy

- 22.1. Plant and Equipment
- 22.2. Seasonal energy changes
- 22.3. Buying power and economies